



Code of Respectful Engagement for Community Consultation

We value and welcome your input on wind farm projects in your community. To ensure a positive, productive dialogue, we ask that you follow this guidance when engaging with our team by phone, email, or in-person consultation. Our team will also abide by this.

1. General Principles

Be respectful: Treat all members of the engagement team and other participants with courtesy and kindness.

- Stay informed: Ask questions and seek clarification if needed; we're here to help.
- Listen actively: Allow others to speak and be open to different perspectives.
- Be respectful: Offensive language and behaviour will not be tolerated.

2. Phone Calls

- Begin by stating your name and the reason for your call.
- Use calm and respectful language throughout the conversation.
- Avoid shouting, interrupting, or using aggressive language.
- If a conversation becomes disrespectful or aggressive, the call may be ended.

3. Emails

- Use a clear subject line and write in a respectful tone.
- Clearly outline your questions or concerns.
- Avoid using offensive or threatening language—such messages will not receive a response.
- Our team will do their best to respond in a timely and helpful manner.

4. In-Person Consultations

- Be courteous to all attendees, including staff and other community members.
- Allow space for everyone to speak and be heard.
- Aggressive, discriminatory, or harassing behaviour will not be tolerated.
- If necessary, staff may end the session or ask individuals to leave, to maintain a safe environment for respectful engagement.

Any questions can be addressed to info@craggreenenergy.ie